

## **Links And Brief Descriptions Of Regional And Other Benchmarking Projects**

- Ontario Municipal Benchmarking Initiative <http://www.ombi.ca/index.asp>

The Ontario Municipal Benchmarking Initiative (OMBI) is a groundbreaking collaboration between 15 progressive Ontario municipalities. Led by the Chief Administrative Officers (CAOs) and City Managers in each participating municipality, OMBI fosters a culture of service excellence in municipal government. It does this by creating new ways to measure, share and compare performance statistics to help Councils, staff and citizens understand where their administrations are performing well and where they can make improvements. OMBI also allows experts in each of the participating municipalities to share ideas on leading operational practices, so that they can find new ways to improve the delivery of services in their municipality.

- Florida Benchmarking Consortium <http://flbenchmark.org/>

The FBC is the largest intra-state local government benchmarking consortium within the United States (we're still looking for something like the FBC outside the US, but haven't identified anything quite like the FBC around the world anywhere). There currently are approximately 50 member local governments in the FBC. Each member local government participates across 14 local government performance management-focused service areas, potentially using a combined total of over 300 performance measures that have been dynamically crafted, massaged, managed and improved over time by service area experts from the many industries of Florida's local governments.

- North Carolina Benchmarking Project  
<http://www.sog.unc.edu/programs/perfmeas/index.html>

The North Carolina Benchmarking Project was initiated in September 1995, providing a comparative basis for local governments to assess service delivery and costs. It allows municipalities to compare themselves with other participating units and with their own internal operations over time. The benchmarking process includes compiling service and cost information, cleaning the data for accuracy, calculating the selected performance measures, and comparing the results.

- Oregon Benchmarks <http://www.oregon.gov/DAS/OPB/obm.shtml>

Oregon Benchmarks (OBMs) measure progress towards Oregon's strategic vision, Oregon Shines. Its goals are three-fold: (1) Quality jobs for all Oregonians; (2) Safe, caring and engaged communities; and (3) Healthy, sustainable surroundings. Benchmarks are organized into seven categories: economy, education, civic engagement, social support, public safety, community development and environment. Information is tracked not only at a state level, but also by county.

- ICMA [http://icma.org/en/Page/107/ICMA\\_Center\\_for\\_Performance\\_Measurement](http://icma.org/en/Page/107/ICMA_Center_for_Performance_Measurement)  
<[http://icma.org/en/Page/107/ICMA\\_Center\\_for\\_Performance\\_Measurement](http://icma.org/en/Page/107/ICMA_Center_for_Performance_Measurement)>

The ICMA Center for Performance Measurement is dedicated to helping local governments measure, compare, and improve municipal service delivery. ICMA's Comparative Performance Measurement Program currently assists over 200 cities and counties in the United States and Canada with the collections, analysis, and application of performance information.

- Community Indicators Consortium <http://www.communityindicators.net/>

The Community Indicators Consortium (CIC) is an active learning network and community of practice among persons and organizations interested or engaged in the field of community indicators and their application.